



ФОНД ЗА ЗДРАВСТВЕНО
ОСИГУРУВАЊЕ НА МАКЕДОНИЈА
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ANNOUNCEMENT

on the use of electronic services About 3500 insureds have so far used the electronic services

Within the promotion and facilitation of the communications between the Health Insurance Fund and the insureds, businesses and healthcare professionals, we have enabled a set of electronic services via the web-portal of the Fund where in a quick, easy and efficient way the insureds may exercise their legal rights without having to visit the teller windows of the Fund.

According to preliminary data of the Health Insurance Fund, in just one month from introducing the electronic services, **3498** insureds, authorized persons, healthcare professionals have used these electronic services and submitted an application from their homes or offices using electronic means to exercising a specific right.

The most commonly used electronic service this month is the electronic service for certifying orthopaedic devices, which was used by **2838** insureds, who have submitted documents via their primary healthcare physicians and specialist physicians using electronic means.

With these electronic services introduced by the Health Insurance Fund, the greatest advantage of the insureds, businesses, and healthcare professionals is not having to visit the regional offices, thus avoiding spending unnecessary time and funds, but also being able to check their own cases, whether it has been resolved in a positive or negative manner, and whether the payment will be carried out in cases of refunds.

The Health Insurance Fund will continue to promote in future its work and communications with the insureds, businesses and healthcare professionals in order to establish a complete efficient and effective system with a single objective - satisfied insureds.