



ФОНД ЗА ЗДРАВСТВЕНО  
ОСИГУРУВАЊЕ НА МАКЕДОНИЈА  
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## ANNOUNCEMENT

### Increased use of electronic services Around 11.902 insureds have so far used the electronic services

Within the promotion and facilitation of the communications between the Health Insurance Fund and the insureds, businesses and healthcare professionals, we have enabled a set of electronic services via the web-portal of the Fund where in a quick, easy and efficient way the insureds may exercise their legal rights without having to visit the teller windows of the Fund.

From the introduction of the electronic services, insureds, authorized persons and healthcare professionals have used said electronic services and have submitted an application from their homes or offices using electronic means to exercise a specific right. The table below presents the most popular electronic services of the Fund.

Certification of orthopaedic devices	9508
Application for BMD	866
Reports on incapacity to work.	838
Proposal for assessment of temporary incapacity for work.	690

The most commonly used electronic service is certifying orthopaedic devices, which was used by 9508 insureds, who have submitted documents via their primary healthcare physicians and specialist physicians using electronic means. The benefits of the electronic services introduced by the Health Insurance Fund are numerous both for the insureds and for the companies and healthcare professionals, thus avoiding to waste any time and money by going to the regional office of the Fund. The option for viewing its own case, whether it has been positively or negatively resolved, and when the payment is due, in case of reimbursement of funds, is also one of the numerous benefits of the electronic services.

On this occasion, we would like to encourage the insureds, and companies and healthcare professionals to use the electronic services of the Fund. For simple and accurate information on the necessary steps and how to use the electronic services, the Fund has prepared video tutorials that are short and simple step by step guide on how to use the said electronic services of the Fund.

The video tutorials have been published on the Fund's website at the following link: <http://www.fzo.org.mk/default.asp?ItemID=03745AB41443004A8EAB9A0105914B95>

Fund's you tube link is as follows: <https://www.youtube.com/channel/UCXc5Hr1czS6RKf8-4CDFRVA>

The Fund will continue working on its objective, e-Fund, in order to provide for the insureds, authorised persons in the companies, and healthcare professional, efficient, timely, and professional services when needed.